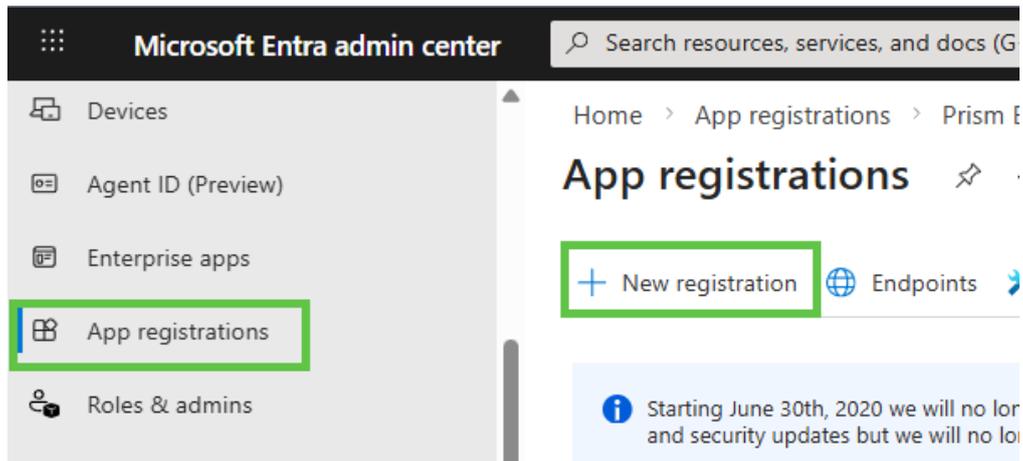


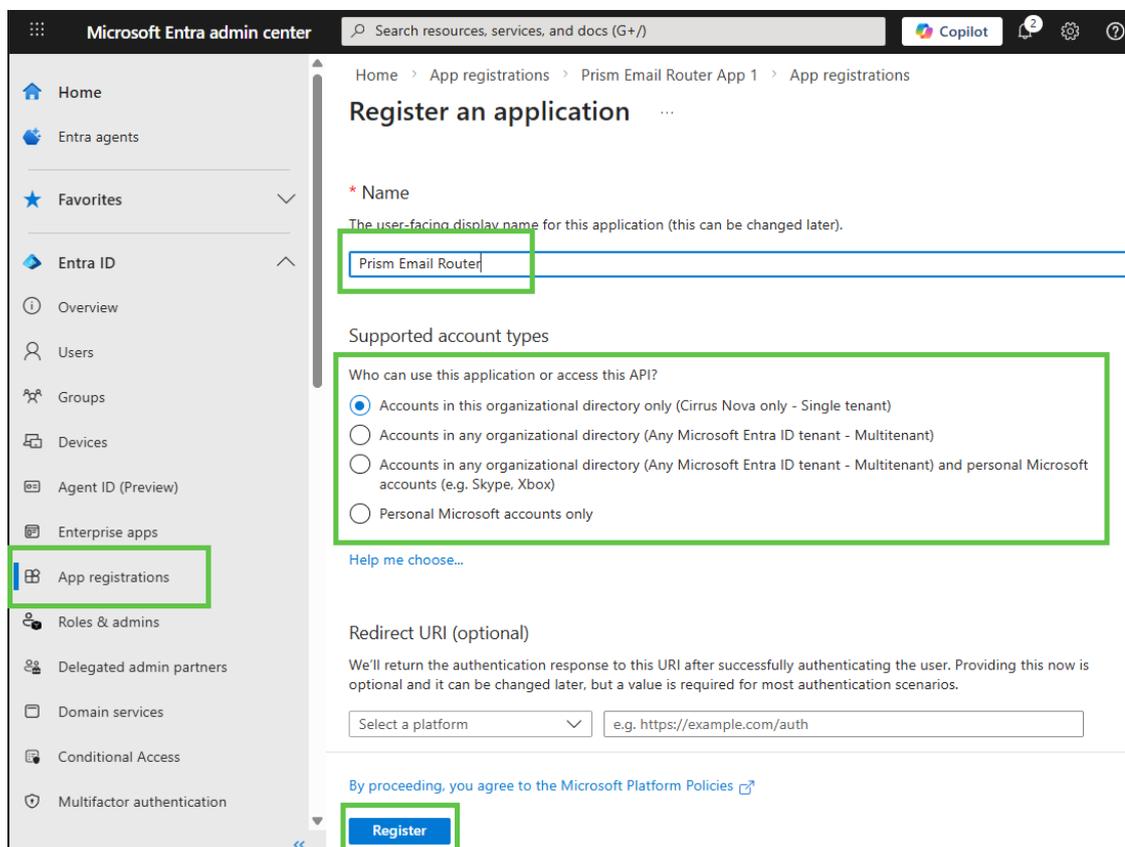


1. Create Entra App Registration

1. Sign in to the [Microsoft Entra admin center](#).
2. Navigate to **App registrations** and select **+ New registration**.



3. Set the **Name** (e.g., Prism Email Router).
4. Select **Accounts in this organizational directory only** and click **Register**.





5. **On the overview screen:** Note the **Application (client) ID** and **Directory (tenant) ID**. These will be used later in the Prism Email Router profile setup

Display name
[Prism Email Router](#)

Application (client) ID
8dbd[redacted]c

Object ID
120a[redacted]7

Directory (tenant) ID
5be7[redacted]d

Supported account types
[My organization only](#)

2. Configure API Permissions

Because this app acts as a service without user intervention, you must use **Application Permissions**.

1. Select **API permissions** > **+ Add a permission**.

Branding & properties

Authentication (Preview)

Certificates & secrets

Token configuration

API permissions

Expose an API

App roles

Owners

Configured permissions

Applications are authorized to call API all the permissions the application nee

+ Add a permission ✓ Grant a

API / Permissions name

Microsoft Graph (1)

User.Read



2. Select **Microsoft Graph > Application permissions**.

[← All APIs](#)



Microsoft Graph

<https://graph.microsoft.com/> [Docs](#) [↗](#)

What type of permissions does your application require?

Delegated permissions

Your application needs to access the API as the signed-in user.

Application permissions

Your application runs as a background service or daemon without a signed-in user.

3. Search for and select:

- **Mail.ReadWrite:** Allows the app to read, create, update, and delete email in all mailboxes.
- **Mail.Send:** Allows the app to send email from any mailbox.

Select permissions exp

Permission	Admin consent required
▼ Mail (2)	
<input type="checkbox"/> Mail.Read ⓘ Read mail in all mailboxes	Yes
<input type="checkbox"/> Mail.ReadBasic ⓘ Read basic mail in all mailboxes	Yes
<input type="checkbox"/> Mail.ReadBasic.All ⓘ Read basic mail in all mailboxes	Yes
<input checked="" type="checkbox"/> Mail.ReadWrite ⓘ Read and write mail in all mailboxes	Yes
<input checked="" type="checkbox"/> Mail.Send ⓘ Send mail as any user	Yes

> User-Mail

4. Click **Add permissions**.

5. **Admin Consent:** Click **Grant admin consent for [Your Org]** at the top of the list. The Status column must show a green checkmark after you click the button.



+ Add a permission Grant admin consent for [redacted]

API / Permissions name	Type	Description	Admin consent...	Status
Microsoft Graph (3)				
Mail.ReadWrite	Application	Read and write ...	Yes	<input checked="" type="checkbox"/> Granted for [redacted]
Mail.Send	Application	Send mail as an...	Yes	<input checked="" type="checkbox"/> Granted for [redacted]
User.Read	Delegated	Sign in and rea...	No	<input checked="" type="checkbox"/> Granted for [redacted]

3. Client Secret

The Secret Value is the credential used in Prism Email Router to prove its identity to Entra.

Creating a Secret

1. Go to **Certificates & secrets > Client secrets > + New client secret**.

2. Set a description and an expiry (e.g., 12 months), then click Add

Add a client secret ✕

Description

Expires

3. **Copy the Value immediately.** This is the only time it will be visible. If you lose it, you will need to create another secret.



Certificates (0) Client secrets (1) Federated credentials (0)

A secret string that the application uses to prove its identity when requesting a token. Also can be referred to as application pa

+ New client secret

Description	Expires	Value
Secret 1	11/02/2027	.Zd8

Copied
p5w... e1e8f

4. Prism Email Router Graph Profile

Using the Client ID and Tenant ID noted at Stage 1, and the Secret Value noted in Stage 3, we can now configure the Graph Profile in Prism Email Router

1. Open **Prism Email Router** and select the **Graph Profile** tab
2. Click **Add Profile**
3. Set a **Profile Name**. Setting it to the same as the Entra application name from stage 1 may help you identify the application in Entra when needed.
4. Copy the **Client ID**, **Tenant ID** and **Secret** noted earlier into the relevant fields

Add Graph Profile

Profile Name: Prism Email Router 1

Client ID: 8db...c

Client Secret:

Tenant ID: 5be...d

Graph Endpoint: Microsoft Graph global service

Secret Expiry: 11/02/2027

Send Rate Limit: 30 Only increase this from 30 if Microsoft have granted your app a higher limit



5. For most users, **Graph Endpoint** can be left as Global Service. If you are using a Government environment, please select the relevant endpoint.
6. Make a note of your **Secret Expiry**. You will need to generate a new secret by repeating step 3 and updating this profile before the current secret expires.
7. Click **Test Connection** to verify that the credentials are correct
8. **Save** to create the profile.

This completes the Graph Profile configuration for Prism Email Router